

# General sales conditions

The registration of 1 of our stays means automatically the acceptance of our general sales conditions. Atout France classification by date August 21, 2015 - Prefectoral order of  $23/06/11 \, n^22011 - 2017$ Category 5 star Tourism 230 camping pitches



# Reservation of your stay

The tenant must be older than 18 years.

The reservation is only valid upon receipt of a deposit: 25% of the price of a stay with a minimum of  $45 \\\in$  or the total amount for an amount less than  $45 \\\in$  + reservation costs (8  $\\in \\overline{1}{for a camping pitch and 12} \\in \\overline{1}{for a holiday home}.$ 

Upon receipt of the deposit, the campsite will send you a confirmation of the reservation. The reservation is made by name and is personal and may not be given away, transferred or sublet.

Any change to the file or the reservation must be confirmed in writing.

Any subsequent changes to the applicable VAT rate that occur between the time the rates are set and the billing of the stay will result in a correlative change in the price including VAT (TTC)

Certain stays are part of a financial assistance from the Social Services or other organizations. Any contribution for support must be submitted at the time of the reservation. No request afterwards for financial support will be granted.

#### Remaining amount of stay

The rest amount must be paid 30 days before arrival or at the latest on the day of arrival.

### Our prices include

Access to the indoor pool from April to September and the outdoor swimming pool in June, July and August (May depending on weather conditions). Consumption of water and electricity, equipment according to the inventory as indicated per rental, 1 car per pitch is allowed and access to free activities.

Please pay attention! At the beginning and the end of the season certain shops and animations might still be closed (please inquire beforehand to be sure).

# Our prices do not include

Extra car, extra person, pets, visitor per day, cancellation insurance, reservation costs, tourist tax. Towels, linen, cot and table chair can be rented on the spot - except in special cases (see rental rate)

The final cleaning of the holiday home, which must be left clean. (cleaned, crockery done and tidy, blankets folded and garbage bin emptied, if not, then a fixed fee for final cleaning is charged) (see rate rental).

The deposit of 200 € for the holiday apartment, which must be paid on arrival and is refunded on departure, will be used in case of any settlement of costs or replacement or will even be kept awaiting a quote for damage caused by your fault.

The deposit is requested upon arrival in cash or pre-authorization of the credit card of the customer.

# Arrival and departure

In case of late arrival, the campsite must be informed immediately, if possible in writing. Late arrival that is not specified on time will automatically lead to cancellation of the reservation from the next day (camping until 2 pm and rental until 3 pm, except the cottages, premium, Taos, villas until 4.00 pm) No reduction will be given in early departure.

#### At the camping

Arrival from 2 pm, departure before 12 noon. If you are leaving too late, an extra night will be charged.

#### Rental accommodation:

Arrival from 3 pm, except the Premium, Taos and villas from 4 pm. Departure before 10.00.

A deposit is requested on arrival at the amount of 200 € and is returned on departure after checking the rented property.

The tenant has a period of 24 hours to report an incomplete inventory or any other defects. 1 small pet per rented accommodation is allowed at an additional cost.

Final cleaning: if the rented accommodation is not left in the correct state, the fixed amount for final cleaning will be calculated (see rental rate) the check at departure will be carried out the last day between 8 am and 10 am.

# Cancellation conditions of the reservation

You must confirm your cancellation in writing.

If required, we offer a cancellation insurance for 7 € per started week. This insurance covers in certain cases of cancellation or early termination of the holiday. If your reason of cancellation meets the conditions set, payments that have already been made can be refunded.

Except in the event of force majeure (Article 1148 of the civil code) no reimbursement can take place, which does not fall within the cancellation conditions.

Principle of reciprocity: the cancellation conditions are applied in favor of the consumer in case of cancellation of the campsite.

In accordance with the provisions of the consumer legislation concerning the process of mediation in consumer disputes, the customer has the right to make free use of the mediation service, as offered by the campsite Anse du Brick. The proposed mediator right to consumption is Medicys. This mediation tool can be reached electronically at www medicys.fr or by mail through the Center of mediators and mediation, les huissiers de justice - 73 Boulevard de Clichy, 75009 Paris.

# House rules (extract)

The house rules are posted at the reception of the campsite. If you are a customer of the campsite, you automatically fall under this house rules.

The house rules:

Children are the responsibility of the parents at the campsite.

Dogs are allowed on the campsite but are forbidden around the swimming pool, in sanitary buildings, in the shop and at the children's playgrounds. They must be constantly kept on a leash at the campsite. A vaccination certificate can be requested at any time. Only 1 pet per pitch is allowed. The dogs may be left alone in the rented holiday home or at the pitch. Dogs from category 1 and 2 are not allowed.

No installation (tent), vehicle or extra person is allowed for the rented without the agreement of the campsite.

For security reasons and from the point of view of insurance, the number of persons per pitch may not exceed the maximum, which is indicated per rented accommodation. If the opposite is the case upon arrival, the campsite may refuse entry to the holiday home.

Swimming pools: we remind you that the swimming pools and slides can be dangerous. Young children are only allowed to use the swimming pool under supervision. Children who wear a diaper must wear special pool diapers and you should respect the standards of hygiene. Children who are not yet able to swim should wear inflatable bracelets. The pool is the place for relaxation, dangerous behavior or annoying behavior is prohibited. The swimming pool offers unguarded swimming.

The visitors for a day do not have access to the pool from the insurance point of view.

# Right to photograph

You give your permission for the use of photos and videos on which you and the other members of your group can appear, for publicity purposes of Castel Camping L'Anse du Brick or the Castel group.

We wish you an excellent stay at Castel Camping L'Anse du Brick.

# Opening hours & contact

The reception is open from 8.30 am to noon and from 2 pm to 7 pm (from 8 am to 8 pm in July and August)

L'Anse du Brick campsite, 18 Anse du Brick, 50330 MAUPERTUS-SUR-MER, FRANCE

Phone: 00 33 233 543 357 - welcome@anse-du-brick.com